

歡迎大家一起來翻轉
「翻轉圖書館：公共圖書館空間
與服務新典範國際論壇」

103年11月15日



高雄市立圖書館
新總館
Kaohsiung City Library New Main Building



The future of public libraries

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Introduction

- ◆ Libraries of every type and size now find themselves faced with new challenges for survival and with many new opportunities to redefine their roles in society.
- ◆ As the Information Age has given rise to the Intelligence Age, institutions of all kinds are challenged to adopt a culture of constant innovation.

擁抱挑戰：重新構想公共圖書館

- ◆ Aspen Institute 於2014 年10月發表公共圖書館論壇報告 (Dialogue on Public Libraries) -擁抱挑戰：重新構想公共圖書館 (**Rising to the challenge: Re-Envisioning Public Libraries**)



Aspen Institute Dialogue on Public Libraries (2014 October). Rising to the Challenge: Re-Envisioning Public Libraries, Washington, D.C.: The Aspen Institute.

IFLA presidential theme

- ◆ 強大的圖書館=強大的社會：強大的資訊社會中的e參與(**Strong Libraries = Strong Societies: e-participation for strong information societies**)



Strong Libraries, Strong Societies

- ◆ libraries exert an impact on society and development by fostering equal opportunities and access to lifelong learning and education, research and innovation, culture and recreation for all. In this way, libraries can contribute to building stronger communities and societies. (**Sinikka Sipilä**)

How do you define a strong library?

For a library to be perceived as a strong library by its user community, it needs to meet such key criteria as:

- ◆ User orientation
- ◆ Competent personnel
- ◆ Adequate and sustainable funding
- ◆ Up-to-date, adequate collections and ICT equipment with connections to digital content
- ◆ Sufficient space

What is a strong society like?

- ◆ Strong societies consist of **informed citizens** who actively participate in their community and promote sustainable development, intellectual and economic growth as well as general well-being.
- ◆ A strong society is **open, free and equal**, giving its citizens the possibilities to use all their knowledge, abilities and skills to benefit their own and their families' lives, the community they live in and thus their entire society.
- ◆ One of the pillars of strong libraries and strong societies is the **democratic ideal of freedom of access to information and knowledge**.

Inspiring Libraries, Transforming Communities

激勵學習，改變社區



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INSPIRING LIBRARIES. TRANSFORMING COMMUNITIES.

The Urban Libraries Council (ULC), founded in 1971, is a membership association of leading public library systems in the U.S. and Canada.

With the help of our members, ULC strategically advances the value that 21st century libraries provide communities in critical areas such as education, lifelong learning, workforce and economic development, public safety, health and wellness and environmental sustainability.

As thought leaders and change agents, ULC libraries regularly receive accolades at the national, regional and local levels. While ULC libraries primarily represent urban and suburban settings, lessons from their work are widely adapted by libraries of all sizes, including those in rural settings.



Kari Glover, ULC Board
Chair

Carolyn Anthony, PLA

- ◆ The public library as **a connector among individuals and agencies within the community and as an independent “third space”** where all residents can feel welcome and comfortable to pursue their individual learning goals. Staff enable the public library to serve as a portal to an ever wider array of information resources and formats, bringing the world of information to the individual appropriate and manageable chunks.



Library for the Future

Vision and Targets

**A library is, a place for people,
and a place to think of the future**



Future-Oriented, People-Oriented Library

**Strengthening the library's role
as a center for reading, education and culture**

**Offering as many
materials as possible for
the realization of global
knowledge and
information societies**

**Encouraging citizens'
reading activities to
establishment a strong
educational and cultural
environment**

**Providing the
community with reading
services for the
realization of reading
welfare**



轉型時代的圖書館

新觀念・新空間・新服務・新體驗

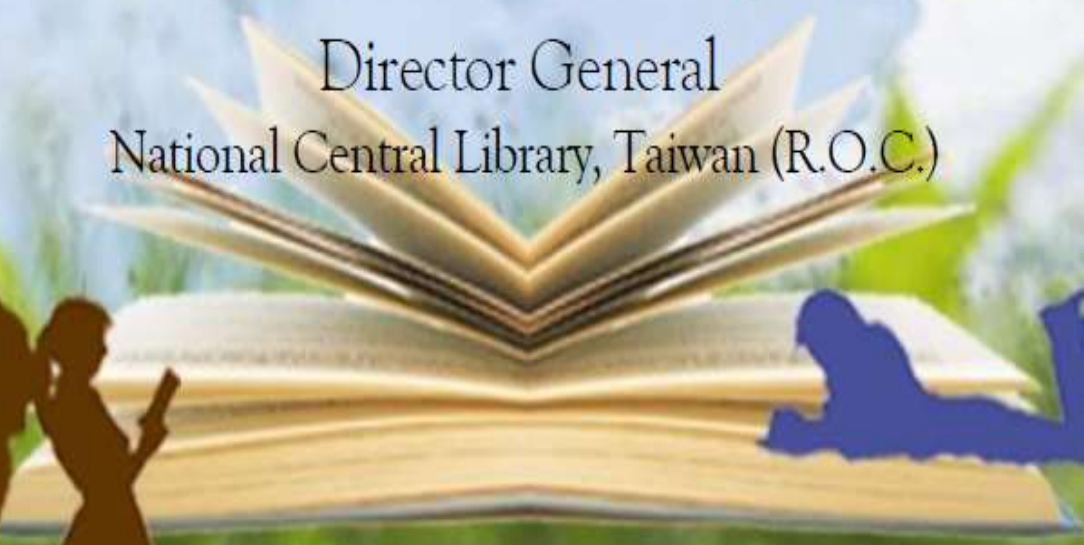
Libraries in the Transition Era:

New Vision • New Space • New Services • New Experience

Shu-hsien Tseng

Director General

National Central Library, Taiwan (R.O.C.)

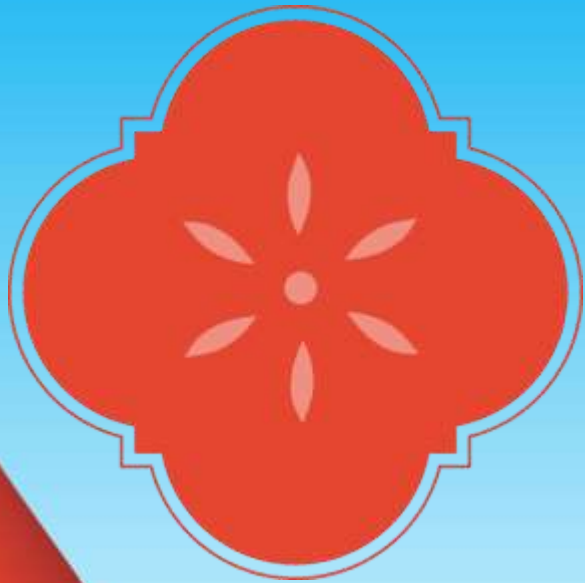




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**BOOKS + MUSIC + ACTIVITIES + MULTIMEDIA
= NEVER-ENDING IMAGINATION ...
“living library”**



Presentation by
Ramiro S. Salazar
Library Director

**San Antonio Public Library (SAPL)
Texas, USA**

**Changing lives through the
transformative power of
information, imagination and
ideas.**

**Embedded Technology
Collaborative Workspaces
Multipurpose Rooms
For Entrepreneurs, by
Entrepreneurs
Whole-person approach**

The ideal library is *happy and modern, alive!*

- Natural light
- Colourful stimulating atmospheres
- Modern surroundings and furnishings – something that will take libraries to the 21st century
- Social environments – no longer boring and quiet
- Places for children to play and learn



“ Very inviting, nothing that looks like a school building...something that you would approach and think '*oh, this is a nice place*', modern construction, lovely colours, very bright inside . ”

“ Community-like I guess. It would have a lot of room for interaction...I'd like to see areas for kids and adults and an avenue for them to interact. ”

Manifesting library's value

- ◆ indicators for what good the library brings about for its patrons, their communities and society at large.
- ◆ Major areas of life: 1) education, 2) work and business, 3) everyday activities, and 4) leisure time were differentiated into 19 sub-fields.
- ◆ In all countries users derived most benefits from the public library in reading, self-education, and in history & society.



THE PUBLIC LIBRARY IN THE DIGITAL AGE

Public libraries have the DNA needed to thrive in this new information-rich, knowledge-based society.

Enabling all public libraries to fulfill their new roles will require community leaders, civic partners and librarians to share a new vision for what libraries can be.

Challenges met, challenges to come

- ◆ The library's virtual presence must be as engaging as its physical space and fully serve the library's mission built around equitable access, learning and civic development.

**Are Library Users Happier People?**

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LIVING HAPPINESS

Are Library Users Happier P

Denver Nicks @DenverNicks | March 13, 2014

A Pew study out Thursday suggests library users tend to be pillars of the community, with good ties to their neighbors and positive lives

A Pew study released Thursday has some good news for America's libraries—namely that Americans seem to love them—but perhaps



Remaining innovative: The challenge of tomorrow

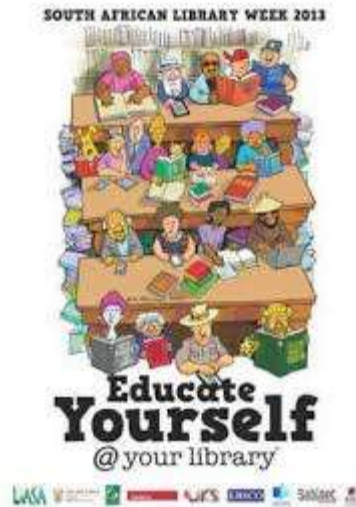
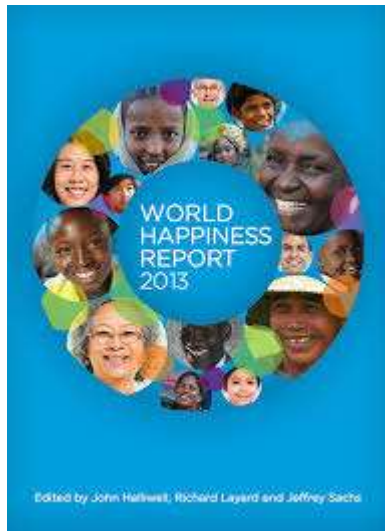
- ◆ “The library is a place to catalyze curiosity. Curiosity, serendipity and imagination are things libraries can do well.”
- ◆ A great library platform is a “third place”—an interactive entity that can facilitate people operating individually or in groups.

The role of the 21st-century library in the digital era is built on its three key assets: people, place and platform

- ◆ The world has gone from connected to hyperconnected and from interconnected to interdependent.
- ◆ “ Persistent education and learning are the reality...the library as *people, place* and *platform* is the new knowledge institution that can serve all those needs.”

Conclusion

- ◆ Their ideas and practices ultimately transcend borders.
- ◆ They serve as models for innovation and change.
- ◆ that innovation and flexibility are important survival criteria.
- ◆ Each library will define what innovation means in their environment.



Culture, Inclusion and Participation

- ◆ The library is first and foremost a place...a place that promotes development in society. It is the family room of a community. That's the vision, that's the future.

